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## **St. Louis Homeowner Consumer Alert: Beware of Overpriced Deed Copy Service**

A company going by different names and addresses over the past six years is again contacting St. Louis City homeowners, offering to re-sell them a copy of their deed at a ridiculous mark-up price. [See copy, homeowner's information redacted.](#)

National Record Service (3375 Commercial Ave, Northbrook, Illinois 60062) offers to provide homeowners with a deed copy for \$59.50 and implies the Federal government recommends the purchase.

"Most homeowners do not need a copy of the deed to their property. This company is trying to convince you to make an unnecessary purchase," said Sharon Quigley Carpenter, St. Louis City Recorder of Deeds and Vital Records Registrar.

"When you do need a copy, you can get it from us, the same place National Record Service will buy it from, for \$5-\$7 in most cases, a pittance what the company will charge you."

"You will usually receive your deed copy from us within a matter of minutes over the counter or next day mail. [The delivery time from National Record Service is 30-60 days or longer.](#)"

Missouri's Recorders of Deeds have been receiving consumer inquiries and complaints and issuing consumer alerts on deed re-sale businesses since 2007. [The St. Louis City Recorder last issued a warning October 4, 2012.](#)

[The company is rated C- by the Chicago and Northern Illinois Better Business Bureau.](#)

City property owners with questions about deed copy services may call the City Recorder and Registrar's Land Records Department at 613.3149.

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